

Issues

- § Constant change leading to change fatigue in the leadership team
- § A breakdown of trust with a client relationship

Methodology and Tools

- § Team and individual coaching
- § Group and team facilitation processes
- § Collaborative working practices
- § The Trust Equation

Results and Benefits

- § Team cohesiveness improved
- § Resilience and ability to cope with change increased
- § Trust increased with the client relationship and enabled them to achieve an amicable versus an adversarial ending to their relationship

